



CAPSYS SECURE DATA CENTER

CAPSYS provides a secure, hosted environment for your content at our data center to help ensure uninterrupted access and improved performance of your critical business and data applications. Our data center is located at the AT&T global Internet Data Center in Oakbrook, IL, leveraging AT&T's integrated Global Enterprise Management System (iGEMS), a sophisticated, end-to-end global network management platform; we proactively monitor and manage your hosting solution to deliver predictable application performance.

Certifications:

- ▶ Statement of Auditing Standards (SAS) 70 Type I and Type II
- ▶ Certified by Price Waterhouse Coopers
- ▶ Tier IV Rating from Uptime Institute – No Single Point of Failure

Security:

- ▶ Located within hardened facilities protected by multiple security measures
 - 24x7x365 On-Premise Support
 - Continuous Closed Circuit Video Surveillance
 - Security Breach Alarms
 - Electronic Card Key Access
 - Biometric Palm Scan and Individual Personal Access Code
 - Secured Cage & Cabinet Environment

Power:

- ▶ Two (2) Separate UPS Systems (N+1 Redundancy)
 - Each With Two (2) 600kW/750kVA Modules
 - Eliminate Spikes, Sags, Surges, Transients, and All Other Over/Under Voltage and Frequency Conditions, Providing Clean Power to Connected Critical Loads

Network Architecture:

- ▶ Internet Data Centers Have Redundant Dual Uplinks Directly Connected to AT&T's Global IP Backbone
- ▶ Designed For Flexibility To Meet Your Network Requirements
- ▶ Minimum N+1 Redundancy Factor on all Critical Infrastructure Systems
- ▶ Internet Connectivity Available to Customer Cage or Rack Via Ethernet Handoff
- ▶ Multiple Local Carriers Available For Customers Private Connectivity

Site Specifications:

- ▶ 167,861 Total Gross Square Feet
- ▶ 12,000 Raised data center floor space
- ▶ Customer Lounge Facility and Customer Conference Room

- ▶ Equipment Staging Area
- ▶ Internet Data Center Raised Floor Expands the Entire Computer Room Area
- ▶ Allowable Floor Loading Is 100 Pounds Per Square Foot
- ▶ Tiered Housing of Network Cabling, Water Pipes, Electrical Wiring, VESDA, and Leak Detectors
- ▶ Designed To Meet Industry Standard As Outlined By Uptime Institute Report
- ▶ Minimum Of N+1 Redundancy Factor

Performance
Event correlation across network, systems and applications to isolate and cure root cause issues

Agility
Virtualized and real-time adaptive IT environments with ability to set performance requirements at transaction level

Control
Policy engine control at the user and application level

Security
Network-based denial of service prevention, hosted firewall, intrusion detection and anti-virus options

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